**LATEST NEWS FOR ELDENE HEALTH CENTRE**

From Friday 8th April, Eldene Health Centre will move to a new location inside the Eldene Surgery building and will also be renamed as Lakeside Practice.

Patients will be able to use the same telephone number when contacting the surgery and make use of the same car park when visiting.

All current staff will move with the practice, meaning patients will continue to be seen by familiar faces.

The move will allow patients to benefit from a purpose-built health and care facility with additional rooms and capacity.

Lakeside Practice will continue to be part of Victoria Cross Surgery but will be merging with Eldene Surgery.

The patient participation groups for both Lakeside Practice and Eldene Surgery have been very supportive of the move.

For more information please visit our website

[www.victoriacrosssurgery.co.uk](http://www.victoriacrosssurgery.co.uk)

**Frequently asked questions:**

**Q: Is Eldene Surgery merging with Eldene Health Centre?**

**A:** *NO both practices will operate independently of each other.*

**Q: What benefit is there to EHC patients?**

**A:** *EHC patients will benefit from a more modern and purpose built building with additional capacity (6 instead of 4 rooms), lift facility, expanding clinical team in near future to provide better service.*

**Q: Do we still use the same telephone numbers to contact EHC?**

**A:** *Yes these will not change and will be continued to be answered by the dedicated Eldene Health Centre team.*

**Q: Will the management be changed as a result of the move?**

**A:** *No the same management will still work for Lakeside Practice.*

**Q: Can I still use the same car Parking facilities?**

**A*:*** *Yes these are and always were shared and will remain so.*

**Q: Will I different see different GPs and members of staff ?**

*A: All staff will remain the same*